



CODMAN[®]
REPAIR/RESTORE
PROGRAM

Codman

REPAIRING INSTRUMENTS

Before entering the repair process, each instrument is immediately inspected, and its damage is assessed. Codman will, at the customer's request, replace instruments that are not repairable. This minimizes the amount of time your instruments are out of service. Codman will repair or restore any instrument regardless of manufacturer. An inventory of over 4,000 parts is available so that your damaged instruments can be returned quickly to circulation. This extensive inventory insures that your instrument is repaired with the appropriate part and often prevents a costly and unnecessary replacement.



RESTORING INSTRUMENTS

Restore can work two ways. As a form of preventative maintenance, restore provides a way to service instruments prior to the need for a more costly repair or replacement. Restore can also be used to keep critical trays at peak performances. One hundred to several thousand instruments can be turned around in a 24- to 48-hour period. *This service is available six days a week - Monday through Saturday!*

QUALITY CRAFTSMANSHIP

The finest instrument craftsmen have been selected from among our most talented manufacturing technicians. All repair work takes place at the primary instrument manufacturing facility, which provides access to the same sophisticated technology used to manufacture the CODMAN broad line of high-quality instruments. The comprehensive approach provides capability and service that cannot be duplicated by limited on-site equipment.

FAST TURNAROUND/FREE DELIVERY

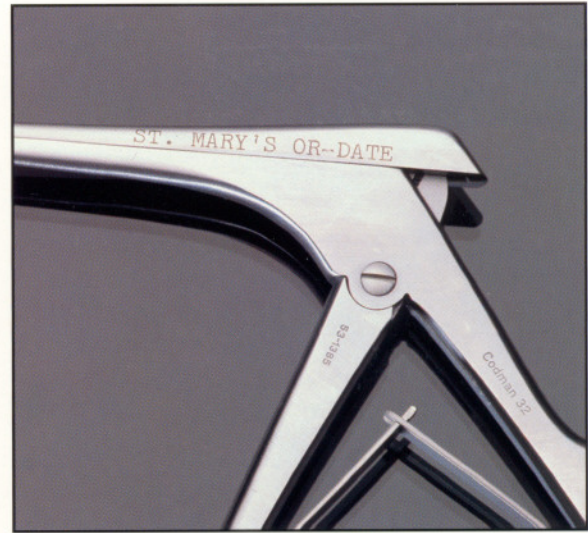
A prepaid overnight delivery form can be obtained by calling the Repair/Restore Department. A new form will be returned with your repaired instruments each time you take advantage of this service. Standard repair requests are processed within five days of receipt. Overnight delivery service is available upon request, in order to meet unexpected emergencies.





INSTRUMENT REPLACEMENT

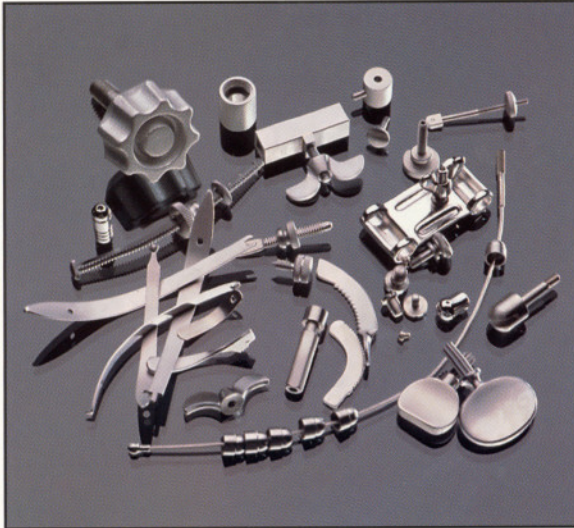
Codman will, at a customer's request, order replacements for any instruments that are deemed unrepairable. These instruments are returned to the customer. This service minimizes the amount of time a tray will be out of service.



FREE ETCHING

Free etching* is offered for all repaired instruments. Having instruments etched with the hospital's name and the date of repair provides easy identification and a system to monitor the maintenance of your instruments.

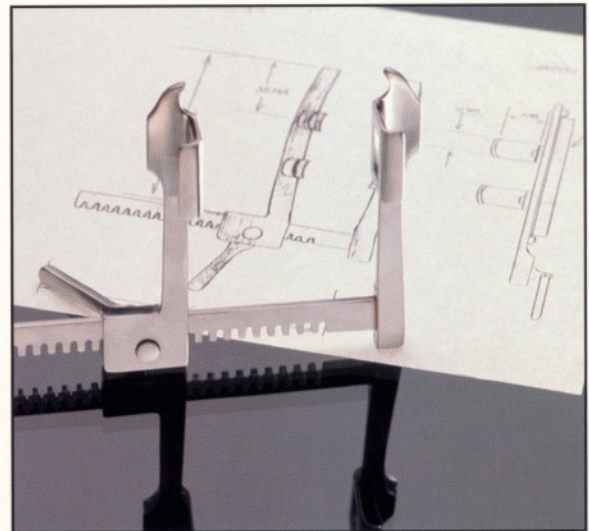
* Etching must be specified at time of repair.



REPLACEMENT PARTS

An inventory of over 4,000 various parts is available to place your broken instruments back into circulation.

This extensive inventory insures that your instrument is repaired with the appropriate part and often prevents a costly and unnecessary replacement.



CUSTOM DEVICE

A Custom Device application form is available for surgeons to write their own prescription for instruments or modifications to existing instruments.

Each product requested is permanently identified with an assigned Custom Device number for easy reordering.

CHOICE OF FINISH

A choice of two finishes are available free of charge: low glare or bright. For a small fee, any instrument can be black anodized or gold plated.



Bright finish is the most durable, stain resistant finish available.



Low Glare finish offers the benefit of minimizing the glare of operating room lights.



Black Anodized finish will minimize reflection, which is particularly critical during laser surgery.



Gold Plated finish is applied to identify carbide inserted instruments.

COLOR CODING

Codman has created a new and innovative technique for color coding O.R. instruments at a minimal cost. The process involves application of a colored nylon coating to the non-working end of an instrument. The Codman Color Coding process allows for fast and easy identification of instrument sets. In addition, thirteen standard colors are available. Up to two colors may be applied to one individual instrument.

The standard colors available are:



CUSTOM COLORS *

This new color processing technique allows the creation of custom colors for your O.R. at no additional cost. Only a sample of the color sent with your instruments is required.

After the process is complete, the color will become part of our standard color chart for easy reordering.

*A minimum number of instruments is required.

Codman
Johnson & Johnson
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To order, call 1-800-255-2500

For product information,
call 1-800-225-0460

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